Job Description

Title: Shower Attendant for Poverello House's Mobile Showers Program

Hours: Full-Time (40 hours weekly, Non-Exempt) – Monday through Friday, with occasional weekend shifts

Compensation: $18 Per Hour

Reports To: Chief Programs Officer

Purpose: To provide compassionate and reliable shower services while supporting Poverello House's Mobile Showers Program. The position will provide essential hygiene services for individuals experiencing homelessness through the City of Fresno. Shower Attendants will deliver dignified care while maintaining the cleanliness and functionality of mobile shower units.

Job Responsibilities and Duties

- Set up and break down mobile shower units at designated service locations
- Maintain the cleanliness and sanitation of shower facilities throughout the day
- Distribute hygiene kits, towels, and clean undergarments to clients
- Engage respectfully with clients, fostering trust and dignity
- Assist in documenting service delivery and client interactions in HMIS
- Identify and refer clients to additional services, including shelter and housing navigation
- Support multilingual service delivery, especially in Spanish and Hmong
- Uphold safety protocols and ensure compliance with health regulations
- Collaborate with outreach teams to build rapport and encourage service engagement
- Other duties assigned

Qualifications

- High School Diploma or equivalent
- Excellent communication skills; both verbal and written
- Ability to multitask and work well under pressure
- Ability to work outdoors and in a mobile environment
- Cultural competency and sensitivity to all communities
- Ability to move supplies and equipment as needed
- Reliable transportation, insurance coverage, and a valid driver's license

- Proficiency in the Microsoft Office Suite, Outlook (E-mail)

Experience

- Experience working with vulnerable populations strongly desired
- Lived experience with homelessness or social services
- Familiarity with HMIS or other data tracking systems
- Bilingual in Spanish or Hmong preferred