



Poverello  
House

## Job Description

**Title:** Outreach Specialist – HOPE Team

**Hours:** Full-Time (40 hours weekly, non-exempt)

**Reports To:** HOPE Outreach Team Coordinator

**Purpose:** The person in this position will be responsible for street outreach within the City of Fresno and those with families and individuals who are homeless or at imminent risk of becoming homeless, concentrating on the chronically homeless and the most vulnerable. The outreach team will become part of Poverello House's HOPE Team.

### Job Responsibilities and Duties

- Provide screening, assessment, and brief interventions to the homeless and those at risk of becoming homeless.
- Coordinate and partner with community resources to promote the well-being of the homeless and maintain a working knowledge of available community resources and act as a liaison.
- Link clients to navigation services and supportive services.
- Conduct outreach activities in the City of Fresno including street outreach, engagement, and assessment.
- Attend scheduled meetings within the community.
- Perform any other duties as assigned.
- Maintain case management files on clients.

### Qualifications

- Graduation from an accredited four-year college in Social Work, Psychology, or a related field is preferred.
- AA degree in social work or human services-related field.
- GED or High School diploma is required.
- Occasional risk of intensive physical activity with clients, and sitting, standing, walking, and reaching are performed in the normal course of the position.

### Compensation

- \$17.00 per hour
- Paid vacation (accruals dependent upon time served)
- 9 paid holidays, Birthday holiday, paid sick time (per applicable laws, plus accruals)
- Medical/Dental/Vision Benefits for employee and dependents
- Retirement benefit through SIMPLE IRA plan with 3% employer match
- Life insurance plan benefit

If interested in the position, please send a resume to [PovHR@poverellohouse.org](mailto:PovHR@poverellohouse.org).

No Phone Calls Please